

DISTANCE SALES AGREEMENT

1. PARTIES This Agreement is entered into between the following parties under the terms and conditions set forth below.

A. BUYER: (Hereinafter referred to as "BUYER" in the Agreement.)

- **Name/Surname:**
- **Address:**

B. SELLER: (Hereinafter referred to as "SELLER" in the Agreement.)

- **Company Name:** Ferber Turizm AŞ (Norm Pizza)
- **Address:** Arnavutköy Mah. Francalacı Cad. No:13/A, Beşiktaş, Istanbul
- **Phone:** 0212 963 66 76
- **Email:** info@ferber.com.tr

The BUYER agrees to fulfill payment obligations for the order amount, including any applicable shipping and tax fees.

2. DEFINITIONS For the purposes of this Agreement, the following terms shall have the meanings set forth below:

- **LAW:** The Law on Consumer Protection No. 6502.
- **REGULATION:** Regulation on Distance Contracts (OG: 27.11.2014/29188).
- **WEBSITE:** The website of the SELLER, normpizza.com.
- **PRODUCT:** Tangible goods or intangible items provided in an electronic environment subject to purchase.

3. SUBJECT This Agreement governs the sale and delivery of products ordered electronically by the BUYER from the SELLER's website and sets forth the rights and obligations of both parties.

4. SELLER INFORMATION

- **Company Name:** Ferber Turizm AŞ (Norm Pizza)
- **Address:** Arnavutköy Mah. Francalacı Cad. No:13/A, Beşiktaş, Istanbul
- **Phone:** 0212 963 66 76

- **Email:** info@ferber.com.tr
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5. BUYER INFORMATION

- **Name/Surname:**
 - **Delivery Address:**
 - **Phone:**
 - **Email:**
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6. ORDER INFORMATION

- **Name/Surname:**
 - **Address:**
 - **Phone:**
 - **Email:**
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7. PRODUCTS SUBJECT TO THE AGREEMENT 7.1. The main features of the product are published on the SELLER's website. During promotional periods, the main features of the product will remain valid throughout the campaign period.

7.2. The prices of the products, including all applicable taxes, are listed below:

PRODUCT DESCRIPTION	QUANTITY	UNIT PRICE	SUBTOTAL (VAT INCLUDED)
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- **Shipping Fee:**
- **Total:**

7.3. Payment Method and Plan: 7.4. Delivery Address: 7.5. Recipient: 7.6. Billing Address:

8. BILLING INFORMATION

- **Name/Surname:**
- **Address:**
- **Phone:**
- **Email:**

Invoices will be delivered to the billing address at the time of product delivery.

9. GENERAL PROVISIONS 9.1. The BUYER acknowledges that they have read and confirmed the essential characteristics, sales price, and payment method of the product during the order process.

9.2. Each product covered by this Agreement will be delivered to the BUYER within the legal period of 30 days. Delivery timelines may vary due to force majeure.

9.3. The BUYER is responsible for inspecting the product upon delivery. Products with damaged or torn packaging or defects should not be accepted, and the SELLER must be notified immediately.

9.4. The SELLER will inform the BUYER in the event of delivery delays caused by force majeure. The BUYER has the right to cancel the order in such cases. Refunds for cancellations will be processed within 14 days.

10. RIGHT OF WITHDRAWAL 10.1. The BUYER has the right to withdraw from this Agreement within 14 days of delivery. However, perishable food products are excluded from the right of withdrawal.

10.2. To exercise the right of withdrawal, the BUYER must notify the SELLER in writing and return the product in its entirety.

11. DEFAULT AND LEGAL CONSEQUENCES In the event of default in credit card payments, the BUYER shall be subject to the terms of the credit card agreement with the relevant bank and shall be responsible for any arising fees.

12. JURISDICTION In disputes arising from this Agreement, Consumer Courts and Arbitration Committees are authorized.

13. ENFORCEMENT The BUYER agrees to the terms of this Agreement upon placing the order.

- **SELLER:** Ferber Turizm AŞ (Norm Pizza)
- **BUYER:**
- **DATE:**